

**The Toronto Police Service Towing & Storage Contract.**

The Toronto Police Service (TPS) requires prompt and efficient towing and pound services on a 24 hour a day, 7 day a week basis. The need for this service arises from police contact with vehicles such as those recovered after being stolen, impounded for by-law infractions, or those impounded following the arrest of a driver. Over the years, the TPS has developed a standard to ensure that contracted towing and pound service providers deliver acceptable levels of service to both the community and the Service.

**Toronto Police Service Contract Towing & Storage Fees.**

The Toronto Police Service Towing Contract is based on Toronto bylaw 545, which under section 103/104 of chapter 545 establishes rates for towing vehicles from collision scenes on city streets, and highways directly to a Collision Reporting Centre. The Toronto Police Service standard tow fee may not exceed a total price of \$250.00 for a standard, and \$285.00 for a medium tow, being the combination of the towing fee and the fees for one day of storage, excluding any applicable taxes. The standard & medium tow fees for each district are listed with the tow company contact information.

Standard tow fees apply to all police authorized impounds of vehicles with a gross vehicle weight of less than 6000 lbs., and medium tow fees apply to all vehicles with a gross vehicle weight of 6001lbs, to 13,200lbs, located within the road allowance or where the tow truck can be driven to the vehicle to be towed. The use of dollies is included in the standard & medium tow rates. Winching and off-road recovery costs are permitted to be charged in addition to the flat rate when applicable.

The storage day is 24 hours from the time the vehicle arrives at the pound. Twenty-five per cent of the 24 hour storage fee is chargeable for each hour of the first 4 hours, which shall include any part of an hour. One hour is payable as soon as the vehicle arrives at the pound. (The hourly rate and minimum rate will reapply at the conclusion of each 24 hour period.)

Is your car missing? Have you been towed?

If your car is not where you last parked it, it may not necessarily have been stolen. Vehicles are impounded and relocated at all times of the day for various reasons. If your car has been moved, follow these steps:

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Call the Toronto Police Service (416) 808-2222 and ask for communications.

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Please have your vehicle license plate number and your vehicles last location ready when calling.

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Communications will advise you if your car has been impounded or relocated. Once you have determined that your vehicle has been impounded, call the appropriate towing company immediately to make arrangements to retrieve it. Remember that storage fees continue to accrue, so attend to your vehicle as quickly as possible.

To find the police contract towing service provider in your area, please refer to the attached map of Toronto. Information for the tow company and their contract rates are below.

**Comments, Questions and Complaints.**

Any concerns can be forwarded directly to the towing contractor. Please refer to the attached information. Most have an Email contact listed, or are available directly from their website.

Or you can contact the Toronto Police Service Pound Supervisor.

Toronto Police Service Pound Supervisor  
9 Hanna Avenue  
Toronto, M6K 1W8  
Fax: (416) 808-1922  
[tsvtowing@torontopolice.on.ca](mailto:tsvtowing@torontopolice.on.ca)

Towing Practices and Rates

District	Company	Towing Charge	Storage Charge
1	JP Towing 11 Glen Scarlett Road Toronto, M6N-1P5 Tel: (416) 203-9300 Fax: (416) 203-9303 www.jptowing.com	\$180.00 Standard	\$70.00
		\$205.00 Medium	\$80.00

District	Company	Towing Charge	Storage Charge
2	Classic Towing & Storage 41 Westside Drive Toronto, M8Z-5K8 Tel: (416) 604-3222 Fax: (416) 604-2311 www.classictowing.ca	\$110.00 Standard	\$30.00
		\$120.00 Medium	\$40.00

District	Company	Towing Charge	Storage Charge
3	Abrams Towing 124 LePage Court Toronto, M3J-1Z9 Tel: (416) 398-2500 Fax: (416) 398-6189 www.abrams.ca	\$189.90 Standard	\$60.00
		\$260.00 Medium	\$25.00

District	Company	Towing Charge	Storage Charge
4	Williams Towing 2671 Markham Road Toronto, M1X-1M4 Tel: (416) 299-8383 Fax: (416) 299-9698 www.williamstowing.ca	\$165.00 Standard	\$80.00
		\$190.00 Medium	\$80.00

District	Company	Towing Charge	Storage Charge
5	A Towing (Uptown) 185 Bartley Street Toronto, M4A-1E6 Tel: (416) 656-4000 Fax: (416) 690-7757 www.atowing.ca	\$142.00 Standard	\$16.00
		\$159.00 Medium	\$16.00
	A Towing (Downtown) 105 Villiers Street Toronto, (416) 465-0782		

If you have been involved in a collision, please visit the following web pages on the TSV home page:

See link :

- **Involved in a collision?**
- **Collision Reporting Center**

If your vehicle is drivable, then attend with your vehicle at one of the below listed collision reporting centers within 24 to 48 hours.

If your vehicle is not drivable, and the collision occurred between 6am to 12am, the vehicle must be towed **directly** to one of the collision reporting centers. Collisions occurring outside those hours, and where the vehicles are not driveable, will be investigated at the scene by a police officer.

Collision Reporting Centre	Company	Towing Charge	Storage Charge
East CRC 39 Howden Road Scarborough, ON M1R 3C7 416-701-1600	Any Tow Company Licensed by the City of Toronto Municipal Licensing & Standards	A Flat Rate of \$250.00 Plus Tax will be charged by the Towing Company from any street or Highway	First 24 Hours is Free Then a charge of \$40.00 + HST per day thereafter
North CRC 113 Toryork Drive Toronto, ON M9L 1X9 416-7451600	Any Tow Company Licensed by the City of Toronto Municipal Licensing & Standards	A Flat Rate of \$250.00 Plus Tax will be charged by the Towing Company from any street or Highway	First 24 Hours is Free Then a charge of \$40.00 + HST per day thereafter