

MAKE THE RIGHT CALL!

9-1-1
EMERGENCY

416-808-2222
Police non-emergency

The Toronto Police Hate Crime Unit
416-808-3500

Victim Services Toronto
24/7 Victim Crisis Intervention
416-808-7066

Crime Stoppers

Toll-free: 1-800-222-TIPS (8477)
In Toronto: 416-222-TIPS (8477)
Online: www.222tips.com

The LGBT Youthline

Toll-free: 1-800-268-YOUTH (9688)
In Toronto: 416-962-YOUTH (9688)
Online: www.222tips.com

The 519 Bashing Line
416-392-6877



www.torontopolice.on.ca



www.torontopolice.on.ca/communitymobilization/ccc.php



www.primetimerstoronto.ca



www.egale.ca



www.toronto.ca



www.soytoronto.org



www.ctys.org



www.mccutoronto.com



www.acttoronto.org



www.torontobinet.org



www.proudfm.com



www.camh.net



www.transstoronto.com



www.victimsservicesstoronto.com



www.georgebrown.ca



www.222tips.com



LESBIAN GAY BI TRANS
YOUTHLINE
1.800.268.YOUTH
416.962.YOUTH
youthline.ca



www.the519.org



www.pridetoronto.com



www.black-cap.com



www.pflagcanada.ca



schools.tdsb.on.ca/triangle

Seven stitches and a concussion, all cuz I had a rainbow button on my knapsack.

He said, "I need a real man."
I said, "I need a real man."
Seven stitches and a concussion, all cuz I had a rainbow button on my knapsack.
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I said, "I need a real man."
Seven stitches and a concussion, all cuz I had a rainbow button on my knapsack.

He said all I needed was a real man.

RHVP

REPORT HOMOPHOBIC VIOLENCE, PERIOD.

"Hate-motivated crime is one of the most heinous offences in society. The Toronto Police Service, in partnership with our diverse communities, is committed to hate-crime prevention and to education regarding patterns of behaviour which may lead to the commission of such crimes. I commend our community partners for their hard work and dedication in the area of education, crime prevention, helping people report crime, and victim support. Your focus on youth is especially admirable."

*William Blair, Chief of Police,
Toronto Police Service*

An initiative of the Toronto Police Service's
LGBT Community Consultative Committee

FREEDOM FROM DISCRIMINATION AND HARASSMENT

Your right to live, go to school, receive services, work and play in an environment free from discrimination and harassment on such grounds as *race, national or ethnic origin, language, colour, religion, sex, age, mental or physical disability, sexual orientation or similar factor*, is protected across Canada by these very important pieces of legislation:

- Section 15 of the *Canadian Charter of Rights and Freedoms* as interpreted by the Supreme Court of Canada,
- Section 2 of the *Canadian Human Rights Act*,
- *Provincial Human Rights Legislation* such as the Ontario Human Rights Code,
- Municipal laws and internal policies in certain cases.

WHAT IS A HATE CRIME?

A hate crime is a criminal offence committed against a person or property which is motivated by hate/bias or prejudice based on *race, national or ethnic origin, language, colour, religion, sex, age, mental or physical disability, sexual orientation, or any other similar factor*.

WHAT IS HATE-MOTIVATED BULLYING?

Hate-motivated bullying means acts that intentionally hurt others because of their *race, national or ethnic origin, language, colour, religion, sex, age, mental or physical disability, sexual orientation, or any other similar factor*. It can be name-calling, taunting, verbal harassment, threats, electronic messaging (for example texts, emails and Facebook messages), physical violence, or defacing property. Depending on the circumstances, bullying can be a criminal offence.

WHAT IF MY INCIDENT IS NOT CRIMINAL?

Incidents such as workplace or school harassment, refusal of service or protection because of who you are may not be formally considered a crime, but they are very serious – you shouldn't ignore them. Human rights commissions and school or work policies can help stop bullying before the police need to get involved.

WHY DOESN'T EVERY VICTIM OF HATE CRIME REPORT?

Victims are often reluctant to report because:

- they're afraid things will get worse or the bully will get back at them,
- they don't want to be public about it, or to 'out' themselves,
- they're afraid of police and what they might do,
- they don't have a lot of personal support, or know where to get services,
- their culture or level of English makes them insecure, or
- they're afraid going public might jeopardize their immigration status.

WHAT TO DO AS VICTIM OR WITNESS?

If you're a victim of a hate crime, or of hate-motivated bullying, or if you witness such acts, you should:

- Stay calm,
- Keep all relevant material,
- Record all information regarding the incident,
- Report immediately!

WHY SHOULD I BOTHER TO REPORT?

Reporting hate crimes or hate-motivated bullying is an important step in stopping the cycle of hatred and preventing others from being victimized. It's also important that police know about hate crimes and hate-motivated bullying so that they can respond the right way, including putting into place the officers and services to make our community safer.

WHAT HAPPENS WHEN I TALK TO THE POLICE?

The call-taker will ask you for basic information about yourself, such as your name, address, date of birth and best way to contact you. A report will be completed and forwarded to the Hate Crime Unit. If suspects can be identified, police will try to make sure that something is done about it. This can vary from criminal charges to mediation, depending on the offence and who is involved. For information on your case, or any other information relating to Hate Crime, you can contact the Division which is handling your case or the Hate Crime Unit.

CAN I TRUST THE POLICE?

Police officers and civilian call-takers are professionals. Your complaint will be taken seriously. Officers and civilians receive training on victim issues and in identifying hate crimes so they can help you. They also receive training on the LGBT community and will treat you with respect and dignity.

DO I HAVE OTHER OPTIONS?

If you're still worried about reporting your incident to the police, there are other options available to you:

- Crime Stoppers lets you report and be completely anonymous; you can report by phone or online,
- The Youth Line offers peer support and can answer questions about reporting; you can report online; this service is completely anonymous,
- The 519 Community Centre's Anti-Violence Program offers support to victims of hate-motivated violence. You can report an incident of violence either in person or by calling the Bashing Reporting Line. If you want, we will assist you with reporting to police.

COMMUNITY RESOURCES

Crime Stoppers:

Crime Stoppers is a *community program* and a partnership of the public, media, and police. The program allows people to provide information anonymously about crime, thereby contributing to an improved quality of life.

Ph: 416-222-TIPS (8477)

www.222tips.com

Lesbian Gay Bi Trans Youth Line:

Youth Line is a toll-free Ontario-wide peer-support phone and online service for lesbian, gay, bisexual, transgender, transsexual, 2-spirited, queer and questioning young people. That means you can talk to a youth volunteer who knows where you're coming from.

Ph: 1-800-268-YOUTH (9688)

www.youthline.ca

The 519 Church Street Community Centre:

The 519 Bashing Reporting Line is a service for LGBT people to report incidents of homophobic/transphobic violence and harassment. Calls are confidential and callers can remain anonymous. We are here to help you through a difficult time without hassle.

Ph: 416-392-6877

www.the519.org

Central Toronto Youth Services – Pride and Prejudice Program:

Pride & Prejudice offers unique and creative programs for lesbian, gay, bisexual, trans and questioning youth, 25 and under. Through individual counselling and group work, their programs support youth who are challenged by a wide range of issues.

Ph: 416-924-2100 ext. 245

www.ctys.org

The TDSB Triangle Program:

The Triangle Program is one of three classrooms that make up Oasis Alternative Secondary School. This full-time program offers you the structure and support you will need to work together with other gay, lesbian, bisexual, and transgender students and those affected by homophobia.

Ph: 416-393-8443

<http://schools.tdsb.on.ca/triangle>

Supporting Our Youth (SOY):

SOY is an innovative community development program that works to improve the lives of lesbian, gay, bisexual, transsexual and transgender youth in Toronto through the active involvement of youth and adult communities. SOY is a program of Sherbourne Health Centre in Toronto.

Ph: 416-324-5077

www.soytoronto.org

Egale Canada:

Egale Canada is a national organization that advances equality and justice for lesbian, gay, bisexual, and trans-identified people and their families across Canada.

Ph: 888-204-7777

www.egale.ca