

The Toronto Police Service towing and storage contract.

The Toronto Police Service (TPS) requires prompt and efficient towing and pound services on a 24 hour a day, 7 day a week basis. The need for this service arises from police contact with vehicles such as those recovered after being stolen, impounded for by-law infractions, or those impounded following the arrest of a driver. During the period from 2004 to 2007, the Service impounded a total of 212,465 vehicles for an average of 53,116 vehicles annually.

Over the years, the TPS has developed a standard to ensure that contracted towing and pound service providers deliver acceptable levels of service to both the community and the Service.

Toronto Police Service Contract Rates and Fees.

The Toronto Police Service contract towing and storage fees are based on Toronto bylaw 545, which establishes rates for towing vehicles from collision scenes on a highway. The Toronto Police Service standard tow fee may not exceed a total price of \$188.00, being the combination of the towing fee and the fees for one day of storage, excluding any applicable taxes. The standard tow fee for each district is listed with the tow company contact information.

Standard tow fees apply to all police authorized impounds of vehicles with a gross vehicle weight of less than 5000 kg., located within the road allowance or where the tow truck can be driven to the vehicle to be towed. Use of dollies are included in the standard tow rates. Winching and off-road recovery costs are permitted to be charged in addition to the flat rate.

The storage day is 24 hours from the time the vehicle arrives at the pound. Twenty-five per cent of the 24 hour storage fee is chargeable for each hour of the first 4 hours, which shall include any part of an hour. One hour is payable as soon as the vehicle arrives at the pound. (The hourly rate and minimum rate will reapply at the conclusion of each 24 hour period.)

Is your car missing? Have you been towed?

If your car is not where you last parked it, it may not necessarily be stolen. Vehicles are impounded and relocated at all times for various reasons. If your car has been moved, follow these steps:

- Call the Toronto Police Service (416) 808-2222 and ask for dispatch.
- Please have your vehicle plate number and your vehicles last location ready.
- Dispatch will advise you if your car has been impounded or relocated.

Once you have determined that your vehicle has been impounded, call the appropriate towing company immediately to make arrangements to retrieve it. Remember that storage fees continue to accrue, so attend to your vehicle as quickly as possible.

To find the police contract towing service provider in your area, please refer to the attached map of Toronto. Information for the tow company and their contract rates are attached.

Comments, Questions and Complaints.

Any concerns can be forwarded directly to the towing contractor. Please refer to the attached information. Most have an Email contact listed, or are available directly from their website.

Or you can contact the Toronto Police Service Pound Supervisor.

Toronto Police Service Pound Supervisor
9 Hanna Avenue
Toronto, M6K-1W8
Fax: (416) 808-1922
www.torontopolice.on.ca
trafficservices@torontopolice.on.ca

District	Company	Towing Charge	Storage Charge
1	JP Towing 11 Glen Scarlett Road Toronto, M6N-1P5 Tel: (416) 203-9300 Fax: (416) 203-9303 www.jptowing.com	\$140.00	\$48.00

District	Company	Towing Charge	Storage Charge
2	Bill and Son Towing 15 Atomic Avenue Toronto, M8Z-5K8 Tel: (416) 622-2222 Fax: (416) 622-3584 billandsontowing@hotmail.com	\$120.00	\$68.00

District	Company	Towing Charge	Storage Charge
3	Abrams Towing 124 LePage Court Toronto, M3J-1Z9 Tel: (416) 398-2500 Fax: (416) 633-4498 www.abrams.ca	\$123.00	\$65.00

District	Company	Towing Charge	Storage Charge
4	Williams Towing 2671 Markham Road Toronto, M1X-1M4 Tel: (416) 299-8383 Fax: (416) 299-9698 www.williamstowing.ca	\$112.00	\$76.00

District	Company	Towing Charge	Storage Charge
5	Downtown Group Towing and Storage 151 – 171 Cherry Street Toronto, M5A-3K8 Tel: (416) 503-2300 Fax: (416) 503-2301 Email: downtowntowing@gmail.com	\$100.00	\$48.00

District	Company	Towing Charge	Storage Charge
6	A Towing (Downtown) 10 York Street Toronto, M5J – 2L9 (416) 203-7641 A Towing (Uptown) 185 Bartley Street Toronto, M4A-1E6 Tel: (416) 656-4000 Fax: (416) 690-7757 www.atowing.ca	\$128.00	\$48.00