Day 1
Wednesday, November 26
Mitigation and Preparedness

Plenary Sessions

9:00 am 1. Maximizing emergency management through community mobilization
Staff Superintendent Peter Sloly, Toronto Police Service
Guildhall

12:30 pm 2. Mitigation, preparedness and victim/survivor support
Ken Thompson
Guildhall

3:30 pm 3. Partnership, preparedness, planning
Trefor Munn-Venn, Associate Director of National Security and Safety, Conference Board of Canada
Guildhall

Break-Out Seminars
10:30 am

1a Joint Operations Steering Committee
Police, Fire and Emergency Medical Services Leaders will discuss first responder operations and preparedness activities
Balmoral

1b Critical Infrastructure and Risk Assessment
Define, identify and protect critical infrastructure
Westminster

A panel consisting of federal, provincial and municipal experts will deliver a dynamic and comprehensive presentation which identifies and defines their critical infrastructure identification and protection programs.

1c Public and Private Business Sector Partnership
Maximize capacity for efficient recovery
Humber

Collaborative partnership between government agencies and business is one of the necessary elements of emergency management. Discover how local government and business are implementing a model in the City of Toronto that maximizes interaction between municipal government and a wide variety of business partners in the emergency management sector. This session highlights the increasing need for strong working relationships between government and private business as consultation and collaboration drive our collective efforts towards more disaster resilient communities.
Break-Out Seminars
2:00 pm

2a  **Federal, Provincial and Municipal Preparedness**
Representatives from three levels of government discuss preparedness
_Balmoral_

Join this session for a panel discussion of federal, provincial and municipal emergency management leaders to get their perspectives on their role in emergency management. You will have an opportunity to hear representatives from three levels of government discuss the complexities surrounding jurisdictions, needs, challenges and expectations of multiple partners and stakeholders, in the high-impact environment of disaster preparedness. Presentations, panel discussion and questions from delegates.

2b  **Intelligence and Terrorism**
Overview of overt intelligence operations and mitigating radicalization and terrorism
_Westminster_

Intelligence is the key to prevent a terrorist attack. It provides relevant information, insight, context and details for users to make informed decisions. At any stage, intelligence is an essential element for everyone dealing an act of terrorism. Hear how intelligence keeps Toronto safe. Learn about radicalization, and why we all need to better understand it, prevent it, and contribute to the de-radicalization that already exists in our community.

2c  **Business and Non-Governmental Organizations (NGO)**
Preparedness, Development & management of corporate continuity plans and role of NGO’s
_Humber_

Every organization in the country realizes the importance of Business Continuity and Recovery Planning.

This session will provide innovative strategies that organizations should undertake while developing their plans. Strategies such as listening to representatives from local organizations to understand their unique needs to discussing partnership programs and how they have bridged that gap between Private and Public sector. Collaboration of Non-Governmental Organizations (TAPPS, SAFE, CARE) to facilitate planning efforts through innovation will be discussed.
Dinner Reception with Guest Speaker

5:30 pm

Special Dinner Guest Speaker

Dr. Leonard A. Cole
An expert on bioterrorism and terror medicine, Dr Leonard Cole is the author of seven books and editor of one, including *The Anthrax Letters: A Medical Detective Story*, which was named a 2004 HONOR BOOK by the New Jersey Council for the Humanities, and, most recently, *Terror: How Israel Has Coped and What America Can Learn*. A respected journalist and investigator, Dr Cole will take you through some of his experiences and show how Emergency Preparation personal can plan to recover from large scale emergencies based on lessons learned world wide.

*Brûlé A*

Special Guest Host and Master of Ceremonies

Lance Brown
Sports Anchor and Director, CTV News Toronto

*Brûlé A*
Day 2  
Thursday, November 27, 2008  
Response and Recovery

Plenary Sessions

8:30 am  
4. Recovery Emergency Management  
Barry Manuel, Emergency Management Coordinator, Divisional Chief, Halifax Regional Fire Service  
*Guildhall*

Break-Out Seminars

10:00 am

3a  
Inside the Yellow Tape  
Police, Fire and Emergency Medical Services panel discuss their response activities  
*Balmoral*

Emergency Services responders are the initial lifeline to the communities of Toronto in time of disaster. When it is time for citizens to evacuate, it is the same time for the Emergency Services to respond. Hear about Toronto’s Unified Specialized teams utilized to keep our communities safe inside the yellow tape.

3b  
Outside the Yellow Tape  
Panel of City service providers discuss how they support the emergency and assist the community in recovery.  
*Westminster*

What happens outside the tape? Where do evacuees go when they have to leave? How do they get help to meet their immediate needs like shelter, food and other personal services? What about their pets? Learn what and how other City emergency response partners contribute during an emergency, how information is disseminated to the public, and how City services are mobilized, resources managed and decisions made.
Case Studies
11:15 pm

4a   Case Study of the Peterborough Flood
A panel of speakers involved with the Peterborough flooding will discuss the response and on-going recovery aspects of the event.
_Balmoral_

4b   Case Study of Severe Acute Respiratory Syndrome (SARS)
_Westminster_

This session will take you back to the spring of 2003 when the City of Toronto was responding to a serious community threat. SARS was an unknown disease with no known treatment, impacting all of our lives. Our speakers will give you their real life experiences in the response, and recovered from this medical emergency. Representatives from Public Health, Emergency Medical Services and the business community.

Interactive Practical Exercise
13:15 pm
_Guildhall_

A hands-on experience where attendees will focus on mitigation, preparation, response and recovery in collaboration with Emergency response agencies, City of Toronto support agencies and Non governmental support agencies. All attendees will be provided an opportunity to support a catastrophic emergency in a simulated operations center environment.

Exercise Objectives

- Initiate a simulated Operations Centre
- Track city resources
- Provide timely updates to supporting agencies in a simulated operations center
- Develop public information messages for a simulated press release
- Provide resolutions and recommendations
Keynote speakers

Plenary Session 1
Maximizing emergency management through community mobilization
Staff Superintendent Peter Sloly, Toronto Police Service

Staff Superintendent Peter Sloly is chair of the Toronto Police Service (TPS) Emergency Preparedness Committee and an expert in community policing and community mobilization. He is currently in charge of Operational Services and has commanded Staff Planning and Community Mobilization. Peter has built effective relationships with community partners to improve public safety through community policing, community mobilization, crime prevention and intelligence-led enforcement. He has a BA in Sociology, a MA in Business Administration and graduated from the Rotman Police Executive Leadership Program at the University of Toronto. As a respected leader, Peter will explain how community mobilization will maximize the capacity of police and emergency services providers to work effectively with external stakeholders to increase community resiliency and restoration.

Plenary Session 2
Mitigation, preparedness and victim/survivor support
Ken Thompson

Ken Thompson became a Red Cross volunteer after he lost his mother in the Oklahoma City bombing in 1995. After the bombing, he chaired the Oklahoma City National Memorial Family, Survivor and Rescue Worker Conscience Committee. After 9/11, Ken volunteered in New York City. He was instrumental in guiding city leaders through a process of helping families and survivors deal with the long-term effects of the tragedy. He has received numerous awards for his volunteerism including the 2002 Biography Community Hero Award, the 2004 President's Volunteer Service Gold Award and the American Red Cross’s prestigious Clara Barton Award. Representing the grass roots community members and blending his expertise in corporate America, Ken will capture his audience leaving them wanting more.

Plenary Session 3
Partnership, preparedness, planning
Trefor Munn-Venn, Associate Director of National Security and Safety, Conference Board of Canada

Trefor Munn-Venn is the Co-chair of the Public-Private Partnership Working Group at Operation INTERSECT and the Associate Director of National Security & Safety at the Conference Board of Canada. He recently co-authored A Resilient Canada – Governance for National Security and Public Safety, which outlines the six key principles Canadian organizations need to focus on to ensure they can respond effectively to national security and public safety incidents. Trefor is also on the Board of Advisors at the Canadian Centre of Intelligence and Security Studies. He will discuss emergency management, coordinating multiple organizations, the role of the private sector, the six key principles to effectively respond to disasters, and the need for training exercises. Trefor's vast amount of knowledge and experience, offers a unique perspective that relates to both the private and public sectors.
Plenary Session 4
Recovery Emergency Management
Barry Manuel, Emergency Management Coordinator, Divisional Chief, Halifax Regional Fire Service

Barry Manuel is the Divisional Chief with the Halifax Regional Fire Service, and is the current Emergency Management Coordinator in Halifax. Barry started his career as a police officer in Dartmouth. In 1988, he joined the municipal Emergency Measures Organization (EMO) as the police support officer in the Emergency Operations Centre (EOC). Barry has extensive training in emergency management both in preparedness and response, business continuity planning and is a repeat guest lecturer at the Canadian Emergency Management College in Ottawa. Barry has been involved in many large-scale emergencies: the crash of Swiss Air flight 111 (1998), aid to over 7,000 travellers stranded after 9/11 (2001) and Hurricane Juan (2003). Dedicated to all aid providers and victims, Barry will take the audience through these real life large scale emergencies with passion and understanding.

Special Dinner Guest speaker
Leonard A. Cole M.A. Ph.D.

Dr. Leonard A. Cole is an expert on bioterrorism and terror medicine. He is an adjunct professor of political science at Rutgers University, Newark, New Jersey, where he teaches in the Division of Global Affairs. He received a B.A. with highest honours from the University of California at Berkeley. Trained in the health sciences and public policy, he holds an M.A. and Ph.D. in political science from Columbia University, and a doctorate from the University of Pennsylvania School of Dental Medicine.

He is a Fellow of the Phi Beta Kappa Society and has been a recipient of grants and fellowships from the Andrew Mellon Foundation, the National Endowment for the Humanities, and the Rockefeller Foundation. He is on the Advisory Board of the International Institute for Counter-Terrorism, a trustee of the Washington Institute for Near East Policy, and a board member of the Columbia University Graduate School of Arts and Sciences Alumni Association.

Cole has written numerous articles for professional journals as well as general publications including The New York Times, The Washington Post, Los Angeles Times, Scientific American, and The Sciences. He has testified before congressional committees and made invited presentations to several government agencies including the U.S. Department of Energy, the Department of Defense, the Centers for Disease Control and Prevention, and the Office of Technology Assessment.

He has appeared frequently on network and public television and has been a regular on MSNBC. He is the author of seven books and editor of one, including The Anthrax Letters: A Medical Detective Story, which was named a 2004 HONOR BOOK by the New Jersey Council for the Humanities, and, most recently, Terror: How Israel Has Coped and What America Can Learn. A revised edition of The Anthrax Letters will be published in the Spring of 2009.

He is also co-editor of the forthcoming Essentials of Terror Medicine.